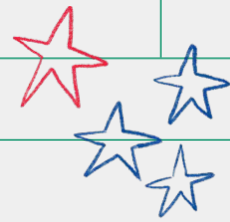


GREATER HOUSTON CITIZENSHIP PROJECT

PROGRAM PLAYBOOK



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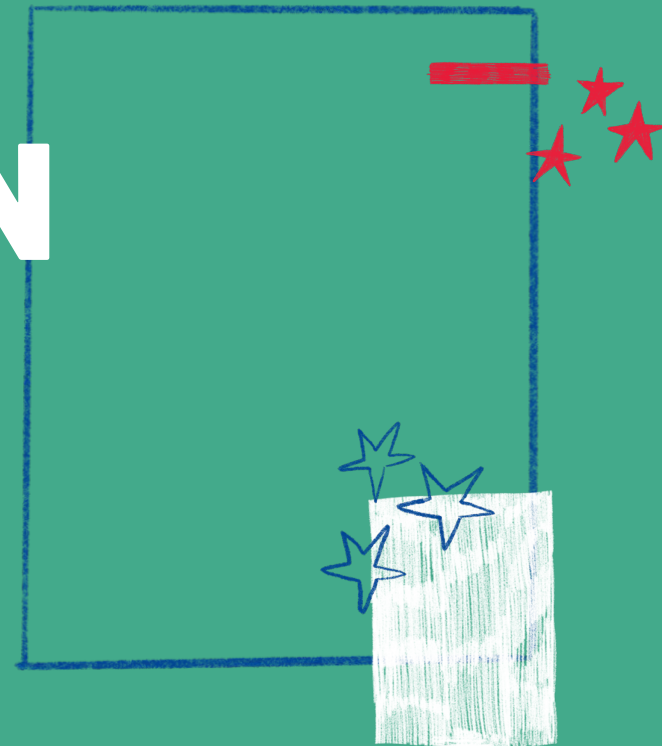


IMPLEMENTATION CONSIDERATIONS P.23

INTRODUCTION

This section includes information on:

- ❑ Who the Playbook is for
- ❑ The Greater Houston Citizenship Project
- ❑ Community Programs
- ❑ Community Program outcomes



WHO IS THIS PLAYBOOK FOR?

You might be interested in this playbook if:

- ☐ Your organization **already offers citizenship services** and wants to expand its offerings
- ☐ Your organization **is a service provider and is interested in extending** into citizenship programs
- ☐ You are **interested in community-based models** for navigation and support that you might apply to your current programs



PLAYBOOK BACKGROUND

This playbook was developed as part of the Greater Houston Citizenship Project

From September 2023 to December 2025, Houston Endowment partnered with Dalberg Design and Wellspring Consulting on a community-centered design process to develop strategies for increasing naturalization rates in the Houston metropolitan area. The project engaged hundreds of community stakeholders across Houston through research, co-design workshops, interviews, and learning sessions.

Through this collaboration, pilot initiatives were designed to respond to the needs of eligible-to-naturalize individuals (ETNs) and to strengthen the incredible work that local community-based organizations (CBOs) are already doing to support them.

The Greater Houston Citizenship project was created to understand barriers to naturalization and develop solutions to respond to them, informed by input from the community itself.

PROGRAM DEVELOPMENT ORGANIZATIONS

Dalberg Design

**WELLSPRING
CONSULTING**

PILOT IMPLEMENTATION PARTNERS



[Texas Familias Council](#)



[Woori Juntos](#)



[Literacy Council of Ft. Bend County](#)



[BPSOS Houston](#)



[FAM Houston](#)



[SEDES](#)



[Community
Family Centers](#)



[Fundacion Latinoamericana
de Acció Social](#)

Context for the Greater Houston Citizenship Project

Through this process, two community-based programs to support naturalization were developed and piloted with partner organizations across the greater Houston area

CITIZENSHIP SUPPORT CIRCLES

Group learning and practice for people early in the citizenship process

SUPPORT CIRCLES ARE:

- Led by a trained facilitator
- Guided by a deep, flexible curriculum over 2-5 weeks
- Informed by expert guest speakers
- Fun and supportive for participants of all backgrounds

CITIZENSHIP NAVIGATOR

1-on-1 support and connections to resources throughout the process

NAVIGATOR PROGRAM IS:

- Led by a trained navigator
- Responsive to meet participants where they are in the process
- Flexible to participant preferences
- Connective to the resources participants need most

Community Program Pilot outcomes

The Community Programs were piloted from April to August 2025. The Programs reached hundreds of participants, received highly positive feedback, and created important outcomes.

PARTICIPATION

- 351** Total participants in Community Program Pilots
- 239** Participants in the Support Circles
- 112** Participants in the Navigator Program

EXPERIENCE

- 98%** Of participants would recommend the programs
- 99%** Of participants were satisfied with the information they received
- 98%** Of participants were satisfied with the program staff they worked with

OUTCOMES

- +21%** Increase in participant confidence in completing the naturalization process
- +10%** Increase in participant motivation to naturalize
- +100%** Increase in participants who had taken steps to prepare for citizenship

SUPPORT CIRCLES PROGRAM



This section includes information on:

- ❑ The Support Circles program P.9
- ❑ The role of the Support Circle Facilitator P.10
- ❑ Training for Support Circle Facilitators P.11
- ❑ The Support Circle curriculum P.12
- ❑ Data collection practices for the Support Circles P.13
- ❑ The potential costs of providing Support Circles P.14

Throughout these slides there are links to more in-depth materials. **You can also find all these files in this linked folder.** If you have any questions or issues with accessing the files, please contact **XXXXX**.

SUPPORT CIRCLES PROGRAM DESCRIPTION

Citizenship Support Circles are a welcoming, interactive group designed for your clients who are Legal Permanent Residents (LPRs) thinking about starting their citizenship journey. The Circles create a space where they can learn together, share stories, practice key skills, and find encouragement to take the next big steps toward becoming U.S. citizens.

KEY FEATURES OF THIS PROGRAM INCLUDE:

- Highly trained Facilitators
- Settings which build trust and respond to needs
- Connection to trusted resources in the community
- Positive peer support



POTENTIAL TIMELINE TO IMPLEMENT A SUPPORT CIRCLE:

INITIAL STEPS (1-4 weeks)	PREPARATION (1-2 weeks)	IMPLEMENTATION (2-5 weeks)
Hire a Circle Facilitator or train a current staff member for the role. Recruit circle participants.	Gather materials, prepare spaces, and screen all potential participants for eligibility.	Lead the Circle through the Curriculum, using the 2, 3, or 5 session model.

SUPPORT CIRCLES

FACILITATOR ROLE OVERVIEW

[You can find a link to a sample **Job Description** for the Circle Facilitator Position **here**.](#)

What do Circle Facilitators do?

- ☐ Create a positive and supportive environment for Circle participants
- ☐ Lead their Circle through the curriculum, adapting it as needed
- ☐ Manage the logistics of the circle, including preparing materials and following up with participants
- ☐ [Optional] Recruit Circle participants

What characteristics and skills should Circle Facilitators have?

- ☐ Commitment to be present for the entirety of the circle program
- ☐ Compassion and patience
- ☐ Strong communication (in English and other relevant languages for your community)
- ☐ Strong planning and organization skills
- ☐ [Optional] Past knowledge and / or personal experience with the naturalization process

NOTES:

These responsibilities typically take from 10 to 20 hours per week, depending on the needs of the circle and the difficulty of recruiting participants. In the Pilot of the Support Circles Program, partners had success with training their current staff members and volunteers as Facilitators.

SUPPORT CIRCLES FACILITATOR TRAINING

You can access the full **Circle Facilitator training** curriculum [here](#).

The Circle Facilitator training includes information and exercises related to:

- The Support Circles program and the Facilitator's role
- Relevant information on the naturalization process
- Support Circles simulations
- Cultural humility, self awareness & disclosure, and de-escalation
- Program data collection processes
- Self care & burnout tips



Overall, the training curriculum and practice can take about 10-20 hours.

SUPPORT CIRCLES CURRICULUM OVERVIEW

[You can find the **full Circle curriculums** in this folder, with options for 5, 3, and 2-session models.](#)

You can use the flexible Support Circles curriculum to guide your community through key information on naturalization, build their confidence through practice, and create a positive support network through communal exercises. Sessions are timed for 1.5–2.5 hours, based on the number of sessions you choose.

The Support Circles curriculum includes information and exercises related to:

- The benefits of citizenship
- The steps in the naturalization process and how to move through it
- The N-400 application
- The citizenship interview and test
- The supports and resources that participants can use to help them through the process

SUPPORT CIRCLES DATA COLLECTION

You can find links to **more detailed guidance** on Community Program data collection, along with copies of the **surveys and trackers**, in this folder.

SURVEYS:

Exit survey participants

This survey asks questions about your thoughts about U.S. citizenship, access to resources and support you have to obtain U.S. citizenship as well as your experience in the program. The survey may take 10-15 minutes. There are no right or wrong answers. Feel free to ask me (Facilitator or Navigator) any questions.

1. **for CF&N:** Name of Navigator or Facilitator *

Short answer text

2. **for CF&N:** Organization name *

Short answer text

Entrance surveys for participants joining circles, and exit surveys for participants at the end of the Circle show changes in their attitudes about citizenship and the steps they have taken to prepare for naturalization.

CIRCLE FACILITATOR TRACKERS:

Participant information					Outreach and contact		Data tracking					
Participant #	Participant name	Age	Gender	Birth country	Outreach method	Outreach detail	Screening complete?	Entrance survey complete? (During first meeting)	Exit survey complete? (At the end of the third meeting)	Post-pilot follow-up complete? (At the end of the overall pilots in August)	Meeting #1 date	Meeting #1 format
1	LT	66	Female	Vietnam	Other	Her daughter who received BPSOS services	Yes	Yes	Yes		7/16/2025	In-pers...
2	HN	42	Female	Vietnam	Through citizenship circles	Add context on how the participant was reached out to, including contacts who put them in touch, ways they heard about the program, etc.	Yes	Yes	Yes		7/23/2025	In-pers...
3	JV	48	Male	Mexico	Through citizenship circles	Add context on how the participant was reached out to, including contacts who put them in touch, ways they heard about the program, etc.	Yes	Yes	Yes		8/21/2025	In-pers...
4	JH	23	Female	Belize	Through citizenship circles	Add context on how the participant was reached out to, including contacts who put them in touch, ways they heard about	Yes	Yes	Yes		7/18/2025	In-pers...

The tracker helps Facilitators understand who is in their Circle, follow their attendance, and optionally follow their progress towards citizenship after the Circle ends.

REFERENCE BUDGET FOR IMPLEMENTING A SUPPORT CIRCLE

As you consider implementing the Circle Program, you can reference this sample budget which shows some of the potential costs to offer one circle.

\$440

Compensation for a Facilitator attending a typical training

(assuming \$22 per hour salary, and 20 hours of training)

\$1,000-3,800

Salary for a Facilitator during Support Circle preparation and implementation ¹

(assuming \$22 per hour salary, and depending on how much time is spent on recruiting and the length of the circle)

\$75-150

Printing and materials ²

\$750

Optional, up to

Food, beverage, and transit support for Circle participants ³

BETWEEN THESE COSTS, IMPLEMENTING A CIRCLE TYPICALLY COSTS BETWEEN \$1,000 AND \$4,000.

(1) The estimate ranges from 3, 15-hour weeks to lead a Circle to 7, 25-hour weeks

(2) Estimate is based on \$15 for materials per participant, from 5-10 participants

(3) Estimate is based on \$5 for food and \$10 of transit support per participant at each session

NAVIGATOR PROGRAM



This section includes information on:

- ❑ The Navigator Program P.16
- ❑ The role of the Navigator P.17
- ❑ Training for Navigators P.18
- ❑ The Navigator touchpoint guide P.19
- ❑ The process and practices of legal referrals P.20
- ❑ Data collection practices for Navigators P.21
- ❑ The potential costs of the Navigator Program P.22

Throughout these slides there are links to more in-depth materials. **You can also find all these files in this linked folder.** If you have any questions or issues with accessing the files, please contact Janette Diep at BPSOS - Houston.

NAVIGATOR PROGRAM DESCRIPTION

The Navigator Program helps walk with your clients on their journey to U.S. citizenship. Whether they're just beginning their application or already deep in the process, their personal navigator has their back. They'll receive one-on-one support from a trained guide who knows the ins and outs of becoming a citizen.

KEY FEATURES OF THIS PROGRAM INCLUDE:

Highly trained Navigators

Personal support to stay motivated and on-track

Flexible support throughout the process

Connection to key resources



POTENTIAL TIMING TO IMPLEMENT A NAVIGATOR PROGRAM:

The timing of the Navigator program is flexible, but between preparation, participant recruitment and intake, and ongoing navigation, it can take several months to implement it effectively.

NAVIGATOR ROLE OVERVIEW

[You can find a link to a sample **Job Description** for the Navigator Position **here**.](#)

What do Navigators do?

- ☐ Recruit community members for the program
- ☐ Create a trusting relationship with the clients they help through the process
- ☐ Help clients understand basic information about the naturalization process
- ☐ Connect clients to resources and supports (e.g., ESL classes, legal consultation, learning tools)
- ☐ Encourage client persistence

What characteristics and skills should Navigators have?

- ☐ Compassion and patience
- ☐ Adaptability and resilience when confronted with new situations and challenges
- ☐ Strong communication (in English and other relevant languages for your community)
- ☐ Strong planning and organization skills
- ☐ [Optional] Past knowledge and/ or personal experience with the naturalization process

NOTES:

These responsibilities typically take from 10 to 20 hours per week, depending on the volume and needs of the navigator's clients. In the Pilot of the Navigator Program, partners had success with training their current staff members and volunteers as Navigators.

NAVIGATOR TRAINING

[You can access the full **Navigator training** curriculum **here**](#)

The Navigator training includes information and exercises related to:

- The Navigator program and their role
- Relevant information on the naturalization process, including eligibility criteria, key benefits, the N-400 application, and the test and interview
- Legal guidance limits and the legal referral process
- Client navigation scenario simulations
- Cultural humility, self awareness & disclosure, and de-escalation
- Program data collection processes
- Self care & burnout tips



Overall, the training curriculum and practice can take about 10-20 hours.

GUIDE TO POSSIBLE NAVIGATOR SERVICES

Navigators are equipped to provide services throughout the naturalization process.

[You can find a link to a full Navigator services guide here.](#)

RAISE AWARENESS OF ELIGIBILITY AND BENEFITS

Eligibility screening: Conduct a screening to let clients know if they are eligible to naturalize.

Citizenship benefits discussion:

Discuss which benefits of citizenship matter most to the client.

Naturalization journey preparation:

Walk clients through the Naturalization Journey Map to identify their needs and plan support.



SUPPORT CLIENTS TO SUBMIT THEIR APPLICATIONS

N-400 preparation: Guide clients through the application without giving legal advice or filling out forms; refer them to legal experts as needed.

Application fee waiver connection: Explain the fee and use tools to check their eligibility for financial assistance.



PREPARE CLIENTS FOR THE INTERVIEW AND TEST

Meeting scheduling and portal support: Assist clients with using the government portal, preparing documents, and finding transport.

Test and interview practice: Practice with clients for their test and interview and/ or connect them to classes and online practice tools.

KEEP CLIENTS ON TRACK THROUGHOUT THE PROCESS

Persistence check-ins: Send friendly reminders after each touchpoint to keep clients moving through the process.

Resource connection: Help clients find and connect to nearby or online resources.

LEGAL REFERRALS OVERVIEW

Many clients come to Navigators with questions with important legal implications. While the Navigator training equips them to answer general questions, Navigators are not legally allowed to respond to specific legal questions from clients (unless the Navigator has Department of Justice accreditation).

[More guidance on legal referrals can be on page 24 of the Navigator training.](#)

It is important that Navigators are connected to a legal expert to whom they can escalate questions and refer clients to for legal consultation.

You can take the following steps to ensure that your Navigators and their clients connect to the resources they need:

- Identify a legal expert (with the accreditation needed to provide advice on the naturalization process), either at your organization or at a nearby partner, who is willing to collaborate with your Navigators and provide free consultation to their clients. [You can find potential immigration legal resources near you through the New Americans Campaign directory.](#)
- Connect your Navigator to this legal expert to mutual understanding on how to effectively raise questions and refer clients.
- Check in regularly with this legal expert to identify any challenges they are having with the referral process and caseload.

NAVIGATOR DATA COLLECTION

You can find links to **more detailed guidance** on Community Program data collection, along with copies of the **surveys and trackers**, in this folder.

SURVEYS:

Exit survey participants

This survey asks questions about your thoughts about U.S. citizenship, access to resources and support you have to obtain U.S. citizenship as well as your experience in the program. The survey may take 10-15 minutes. There are no right or wrong answers. Feel free to ask me (Facilitator or Navigator) any questions.

1. for CF&N: Name of Navigator or Facilitator *

Short answer text

2. for CF&N: Organization name *

Short answer text

Entrance surveys for clients as they start to work with Navigators, and exit surveys after they've received the support they needed, can show changes in their attitudes about citizenship and the steps they have taken to prepare for naturalization as a result of the program.

NAVIGATOR TRACKERS:

Participant information				Outreach and contact			Data tracking						
Participant #	Participant name	Age	Gender	Birth country	Outreach method	Outreach detail	Screening complete?	Entrance survey complete? (During first meeting)	Exit survey complete? (At the end of the third meeting)	Post pilot follow-up complete? (At the end of the overall pilot in August)	Meeting #1 date	Meeting #1 format	
1	LT	66	Female	Vietnam	Other ▾	Her daughter who received BPSCS services	Yes ▾	Yes ▾	Yes ▾	▾	7/16/2025	In-pers...	
2	HN	42	Female	Vietnam	Through citizenship circles ▾	Add content on how the participant was reached out to, including contacts who put them in touch, ways they heard about the program, etc.	Yes ▾	Yes ▾	Yes ▾	▾	7/23/2025	In-pers...	
3	JV	48	Male	Mexico	Through citizenship circles ▾	Add content on how the participant was reached out to, including contacts who put them in touch, ways they heard about the program, etc.	Yes ▾	Yes ▾	Yes ▾	▾	07/21/2025	In-pers...	
4	JH	23	Female	Belize	Through citizenship circles ▾	Add content on how the participant was reached out to, including contacts who put them in touch, ways they heard about the program, etc.	Yes ▾	Yes ▾	Yes ▾	▾	7/18/2025	In-pers...	

The tracker helps Navigators understand and keep track of the clients they are supporting, plan outreach, and follow their progress towards citizenship.

REFERENCE BUDGET FOR
IMPLEMENTING A NAVIGATOR PROGRAM

As you consider implementing the Navigator program, you can reference this sample budget which shows some of the potential costs to have a Navigator program for 6 months.

\$440

Compensation for a Facilitator to attend a typical training

(assuming \$22 per hour salary and 20 hours of training)

\$6,000-\$13,000

Salary for a Navigator for 6 months of navigation support
(assuming \$22 per hour salary, and depending on the hours of weekly navigation)

\$1,000-\$3,000

Printing and materials

\$500-\$2,000

Food and beverages for Navigators and clients and transit support for Navigators
(assuming \$5-10 per week for light food with clients, and a \$25 monthly transit stipend)

BETWEEN THESE COSTS, OFFERING A NAVIGATOR PROGRAM FOR 6 MONTHS COULD COST BETWEEN \$7,500 AND \$18,000.

(1) The estimate ranges from 10-20 hours of paid work per week, for 26 weeks

(2) Estimate is based on \$15 for materials per participant, from 5-10 participants weekly

(3) Estimate is based on \$10 for food for each weekly participant, and a \$25 monthly transit stipend for Navigators

IMPLEMENTATION CONSIDERATIONS

This section includes information on:

- ❑ Key characteristics for program host agencies P.24
- ❑ Principles that contribute to success P.25
- ❑ Practices for participant recruitment P.26
- ❑ Participant eligibility and intake P.27
- ❑ Supporting participant materials P.28
- ❑ Collaborating with other organizations P.29
- ❑ Adapting the programs to your organization's needs P.30
- ❑ Links to supporting materials P.31



KEY CHARACTERISTICS FOR PROGRAM HOST AGENCIES

Strong community connections:

Your organization has trusted relationships with community members who could benefit from naturalization support.

Adequate staffing and support:

You have the capacity to hire, train, and supervise Facilitators and / or Navigators, ensuring they are well-prepared to deliver high-quality, client-centered support.

Trusted, accessible spaces:

Your organization can host Circles and/or Navigator meetings in safe, welcoming, and familiar community settings where participants feel comfortable and supported.

Community-based agencies with the following core characteristics and capabilities are best fit to implement the Community programs:

Cultural adaptability:

You're ready to tailor program activities to reflect and respond to the unique needs, languages, and lived experiences of the communities you serve.

Commitment to data and learning:

Your team has the interest and infrastructure to collect and maintain program data that helps drive ongoing improvement and measurable impact.

Collaborative spirit:

You're willing to partner openly and transparently with other community-based organizations sharing insights, challenges and best practices to strengthen outcomes for everyone involved.

GUIDING PRINCIPLES THAT CONTRIBUTED TO PILOT PROGRAMS' SUCCESS

RESPECT: Operate with respect and an openness to learn from everyone involved, including Circle Facilitators and Navigators, clients, and organizational partners.

EMPATHY AND TRAUMA RESPONSE: Stay attentive to participants' concerns and respond with empathy, helping them feel supported and safe throughout the process.

RESPONSIVENESS: Be open to changing structures, content, and ways of working to meet the needs of the diverse groups involved in these programs.

TRUST: Be clear with clients about key elements of these programs, including the reason for offering the programs, how your organization is involved, the services offered (at no charge), and the confidentiality of all elements of the programs.

HUMAN CONNECTION: Create space for Circle Facilitators, Navigators, and clients to connect around their shared experiences, interests, and communities.

PERSONAL BOUNDARIES: Set and follow clear boundaries on time, preferred spaces, and ways to connect between implementing staff and the clients they serve.

LEGAL BOUNDARIES: Ensure that Circle Facilitators and Navigators receive and follow training on legal boundaries on the services and advice they can offer.

CONFIDENTIALITY: Ensure and communicate that all information that clients share is confidential to within your organization, unless specified otherwise.

RECRUITMENT PRACTICES FOR COMMUNITY PROGRAMS

[You can find templates and guidance for creating program promotion materials here.](#)

Start with your existing community ties

Share Community Program opportunities during workshops, ESL classes, workforce programs, and other services where LPRs naturally show up. A warm, personal recommendation from staff goes a long way.

Allow sufficient time for recruitment

Recruiting participants for these programs at the start can take time - up to 3+ weeks for our partners in the Pilot stage. Create enough buffer to plan and implement your recruitment strategy.

Use simple, accessible messaging

Promote the program with clear, friendly language that highlights the core promise with outreach materials in multiple languages and culturally aligned with the communities you support.

Partner with trusted community hubs

Collaborate with schools, faith groups, local nonprofits, clinics, and cultural organizations that serve immigrant communities. Ask partners to refer clients, host info sessions, or share materials on their social media and bulletin boards.

Activate word of mouth

Encourage past and current participants to share about the program with friends, family, and neighbors.



PARTICIPANT ELIGIBILITY SCREENING AND INTAKE PROCESS

1. Confirm Program Fit

- Ensure participants understand the purpose of Navigation and/or Support Circles and determine whether the program aligns with their needs.

2. Eligibility Screening

- Conduct the naturalization eligibility screening during the first meeting or via online/in-person outreach.
- You can use eligibility screening tools like these options from [USCIS](#) and [CitizenshipWorks](#).

3. Finalize Enrollment

- Confirm that only participants who meet eligibility criteria and present no outstanding red-flag concerns are enrolled.
- **FOR SUPPORT CIRCLES:**
 - Ensure each circle has 5-10 fully screened and approved participants before launching.
 - Provide participants with orientation information, expectations, and upcoming meeting schedule.

SUPPORTING MATERIALS FOR COMMUNITY PROGRAM PARTICIPANTS

[You can find templates and guidance for all supporting materials for participants here](#)

Supporting materials were developed to help participants in the Community Program Pilots. These materials can be printed to help program participants at your organization, or can be used more generally to support your other naturalization work.

Citizenship benefits guide:

A pamphlet overview of the benefits of citizenship, when compared to permanent residency.

Naturalization journey guide:

A pamphlet overview of the steps needed to naturalize. Also available in combination with the benefits guide [here](#).

Naturalization journey notebook:

A printable notebook for participants to help them track their progress through the naturalization process.

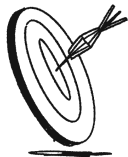
Note: These materials are available in multiple languages, including English, Spanish, and French for all materials, and Swahili, Korean, and Vietnamese for the benefits guide and journey notebook.



COLLABORATION WITH OTHER ORGANIZATIONS

The Community Programs are especially effective when they are implemented in collaboration with other organizations.

POTENTIAL COLLABORATION TYPES INCLUDE:



RECRUITMENT PARTNERSHIPS

You can connect with other organizations, (e.g, faith organizations, employers, colleges) which serve or connect to large eligible to naturalize populations, and use their communication channels and relationships to bring in participants to your program.



IMPLEMENTATION PARTNERSHIPS

You can work with other organizations who are interested in offering the Community Programs to appeal for funding together, provide shared trainings, cross-refer participants, and share best practices.



SERVICE PARTNERSHIPS

You can appeal to organizations which provide naturalization services that you do not (e.g., expert legal consultation, civics classes), so that you can refer your program participants directly to these additional services. These partners may appreciate how this collaboration supports their own recruitment!

ADAPTATION

Here are some of the ways that you could adapt the Community Programs:

Change content:

Adjust the topics covered, the balance of instruction time and practice time, and add reinforcement on topics where your clients want more support.

Change program modes

Change the duration of meetings, the number of meetings, the language meetings are held in, and experiment with different ways of sharing program content (e.g., asynchronous videos, WhatsApp-based navigation, etc).

The Community Programs are intended to be highly flexible to respond to the resources available at your organization, the needs of the communities you serve, and changing conditions around citizenship.

Integrate into other programs:

Take elements that you like from the Circles Curriculum or Navigator touchpoint guide and apply them to other programs you offer, like ESL classes, civics classes, or community gatherings.

Apply the models to other topics:

Apply the Support Circles and / or Navigator program model and apply it to non-Citizenship contexts where people could benefit from group support, connection to resources, and culturally responsive guidance (e.g., healthcare, benefits enrollment, career skill building).

LINKS FOR SUPPORTING MATERIALS

You can find a folder with **all of the supporting materials for the Community Programs** **here**. Please review the 'File Overview' document to for a guide to all the contents.

If you are interested in learning more about the Communications materials and strategies for the Greater Houston Community Project, you can review the **Communications Playbook** **here**.

Other helpful links:

Greater Houston resources:

- [Greater Houston Citizenship Dashboard](#)
- [Greater Houston Citizenship Resources Directory](#)
- [Houston Alliance of Citizenship Educators](#)
- [Houston Immigrant Resource Hotline](#)
- [Naturalize Now, Houston resources](#)

National resources:

- [New Americans Campaign: Find Local Help](#)
- [USAHello: Citizenship Resources for Community Members](#)
- [USAHello: Citizenship Educators Training Program](#)
- [USC Equity Research Institute Interactive Map: Eligible to Naturalize Adults](#)