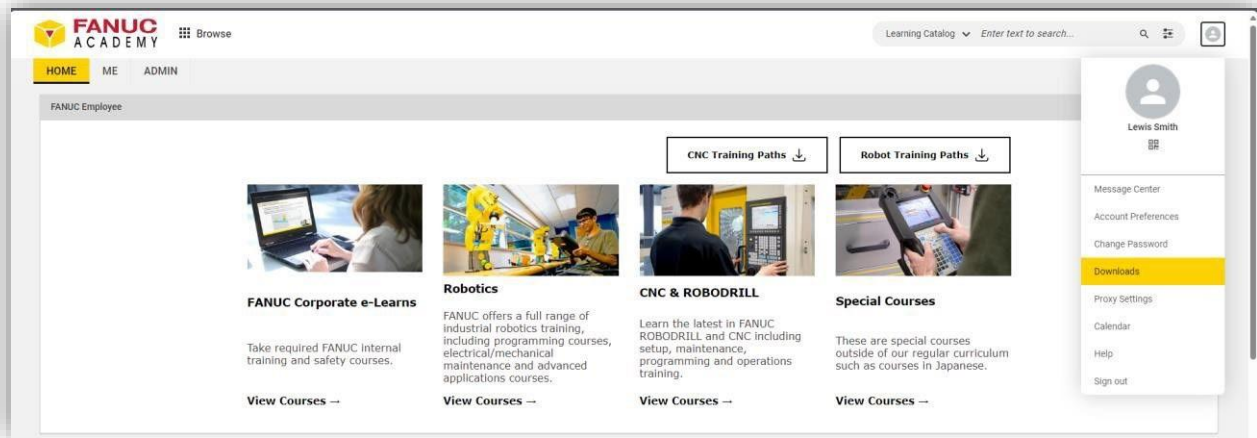


Please confirm that you can access the platform prior to class on Monday. You can follow the following steps to download the Cornerstone App:

1. Log on at <https://academy.fanucamerica.com>



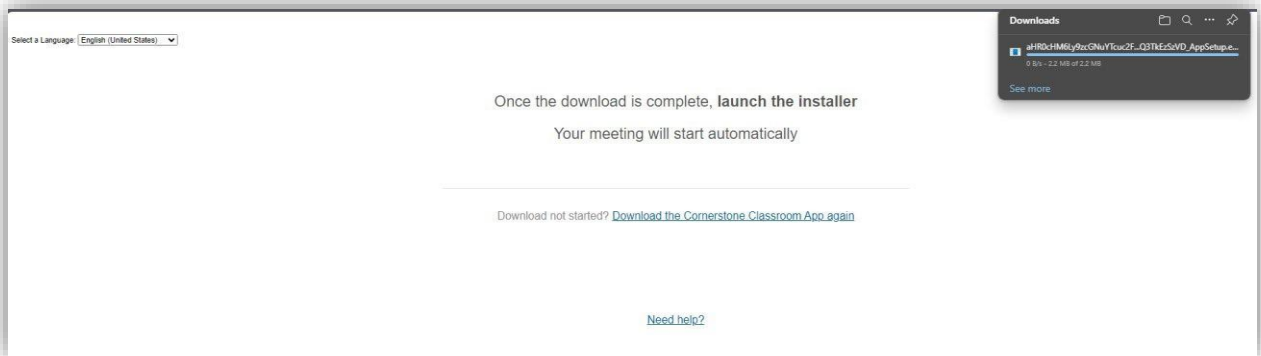
2. Once you are logged in to the website, you will see a small icon in the top right that is the profile dropdown.



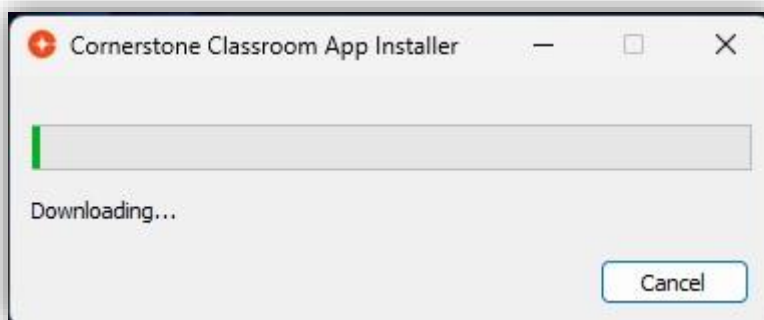
3. From here you click "Downloads" and reach the download link page for Cornerstone.



4. Select the Cornerstone Classroom App for Windows and Mac to begin your download.

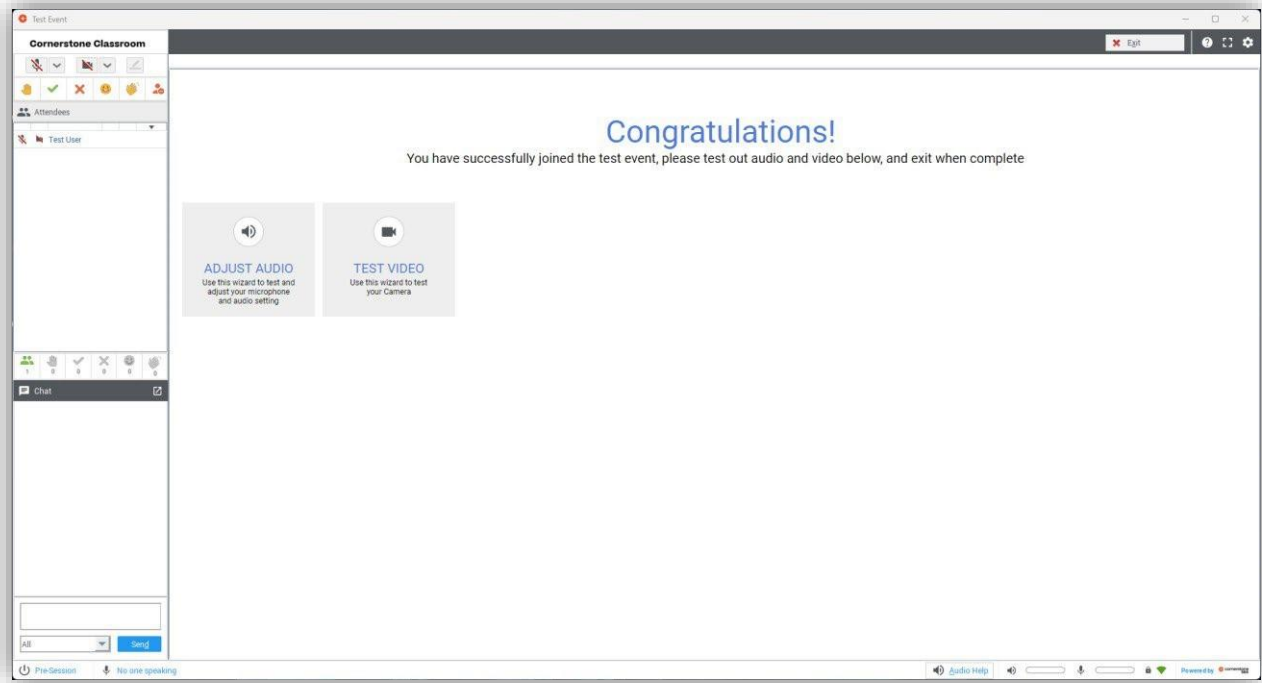


5. Once the download is complete, launch the installer from your downloads folder. This will start install launcher.





- When the download and installation are complete you will see the following test page to verify connection.



- Once you see this screen you can click Exit and know that you are prepared for class next week!



- If you are unable to follow or complete any of these steps, please contact training@fanucamerica.com as soon as possible.



Troubleshooting Steps:

1. If you see the error below while installing the application, contact your company's IT Team to update the security settings for your device. This error usually indicates that a company's firewall is blocking the installation process.
This permission will allow you to download and install the Cornerstone application into your device without any issues.

An error occurred during start-up, client will leave

java.lang.NullPointerException: Cannot invoke "aH.h(int)" because "applications.centraApplet.CentraApplet.e" is null

OK

- **Failure to follow preparation guide instructions prior to class will result in a student's inability to join the class.**
- **Rescheduling classes will not be "FREE" due to issues like this.**