



CASE STUDY

Cloudfirst Helps Casino Achieve Data Protection & Privacy Compliance



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Located in SoCal's entertainment capital, this casino spa resort includes a Las Vegas-style casino with an expansive gaming floor featuring over 2,000 slot and video machines.



Challenges Of Data Protection And Backup

- ▲ The customer required a transition away from mag tapes to modernize their data protection infrastructure, alongside the implementation of a cloud solution for redundancy purposes.
- ▲ They aimed to enhance security by establishing a secondary backup location. However, they required assistance in negotiating amendments to Tribal Nation bylaws to permit data storage beyond the reservation borders where the casino was located.
- ▲ The customer was also seeking a provider who could help them adhere to the strict new gaming agency security requirements.



How CloudFirst Delivered

- ▲ **Partnership:** CloudFirst provided remarkable support by aiding the casino in the revision of their bylaws and presenting to the gaming board, effectively addressing all security and performance concerns.
- ▲ **Experienced Team:** Leveraging CloudFirst's extensive expertise in VMware solutions, we provided the customer with much-needed IT support for hospitality.
- ▲ **Flexibility:** CloudFirst showcased adaptability by crafting a customized on-premise hybrid solution tailored to the customer's needs and built for tomorrow.
- ▲ **Compliance:** CloudFirst met the compliance and security standards of the large casino and resort.

Impact Of Backup As A Service And Cloud Managed Services

The customer streamlined their operations by partnering with CloudFirst as their single provider for a comprehensive solution encompassing hardware, software, and cloud managed services. This consolidated approach led to notable enhancements in both support and performance. Furthermore, they now benefit from a comprehensive data protection solution, featuring immutable copies of their data and warm replications for swift restoration in case of an outage.

Solutions

- ▲ On-Premise Managed Veeam Backup Appliances
- ▲ Immutable Cloud Backups & DRaaS

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