



CASE STUDY

Remote Work Virtual Desktop Solutions



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CloudFirst supports a nonprofit client with seamless transition to a secure remote work solution that's built for tomorrow.

Customer Overview

This nonprofit supports children and adults with autism in achieving greater independence, realizing their future potential, and contributing to their communities in a meaningful way. The nonprofit offers person-centered services to improve communication, socialization, academic, vocational, and functional skills.



Challenges Of Desktop As A Service

- ▲ The customer's existing MSP provider was going out of business, and they had a small window to move all their data onto a new provider platform.
- ▲ As a nonprofit, they had a fixed budget to work with.
- ▲ The customer needed to update their systems and technologies, which hadn't been updated in five years.
- ▲ They had no redundancy or business continuity in place to protect their data.
- ▲ The customer was looking for an all-in-one digital transformation partner to lead the way.



How We Delivered

- ▲ CloudFirst's level of engagement and commitment to modernizing the customer's solution was unlike any they had seen in their provider search.
- ▲ CloudFirst's unique ability to deliver quickly within the short timeframe needed set us apart from competitors.
- ▲ CloudFirst offered them a comprehensive solution, so they could sign a single vendor contract and never look back.

Impact On Virtual Desktop For Remote Workforce

- ▲ CloudFirst migrated the client from a Citrix platform to a VMware Horizon platform that maximized their return on investment.
- ▲ CloudFirst was able to modernize and upgrade the customer with zero downtime.
- ▲ The customer now has a secure remote work solution for their staff, paving the way for future innovation.
- ▲ The customer is now confident that their data is secure in case of emergency or natural disaster.

Solution

- ▲ Desktop as a Service
- ▲ Disaster Recovery as a Service
- ▲ Private Cloud

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Find more information on our solutions: cloudfirst.host/solutions