

Your Privacy, Our Priority

splose

We use splose, an AI-powered practice management software, to manage and process your data.



What is splose AI?

splose AI is an opt-in feature powered by OpenAI, designed to assist clinicians with documentation while upholding privacy and security standards.

Can clinicians use splose AI without my consent?

No. Your consent is essential. We will obtain your consent before using splose AI to deal with your data, and you can withdraw it at any time.

Who can access my data?

- Your clinician(s)
- splose's staff on a need to know basis, and third party service providers for the purpose of providing splose's services; and
- Government and regulatory bodies, if required by law.

splose, as well as splose's employees and trusted service providers, adhere to strict privacy and security standards to safeguard your data.

Please note that this document provides a snapshot of splose's data handling relating to splose AI. For more information on how splose processes and protects your data, please see its Privacy Policy available at www.splose.com/privacy-policy.

If you have further questions, please speak with us or contact splose at hello@splose.com.

Practice management, handled.

splose is committed to safeguarding your data. splose's AI-powered features help healthcare practitioners with reporting, progress note writing, and routine tasks – enhancing efficiency while maintaining strict security and privacy standards.

Where is my data stored?

splose stores your data using Amazon Web Services (AWS) and your data is managed following strict privacy policies and industry-leading security measures. splose adheres to relevant Australian privacy laws (including the Privacy Act 1988 (Cth) and Australian Privacy Principles) to guarantee transparent and responsible data handling.

Is my data secure?

Yes absolutely. splose AI keeps your data safe by using strong encryption when it's stored (i.e. AES-256 encryption) and when it's being transmitted (i.e. TLS 1.2+ encryption). OpenAI also goes through regular security checks to make sure everything meets high standards (i.e. SOC 2 compliance audits).

Does OpenAI retain my data?

No. OpenAI does not retain or utilise your data. splose maintains a Business Associate Agreement (BAA) with OpenAI, ensuring zero data retention. Your data will not be used for AI model training by OpenAI or stored beyond its intended use.

How accurate is splose AI?

splose AI continuously improves through user feedback and rigorous monitoring. While AI is designed for high accuracy, splose cannot guarantee 100% accuracy in any AI-generated content, and users are encouraged to review all such content for more accurate results.

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