



## QUALITY POLICY STATEMENT

Through learning and adventure in the wild, The Outward Bound Trust and its subsidiary Outward Bound Corporate Ltd inspire young people to believe they can achieve more than they ever thought possible. We are committed to doing this in a way that consistently meets or exceeds the needs of our donors, clients, young people and others connected to our work. To achieve this, we operate and continually improve a Quality Management System which meets the ISO 9001:2015 standard.

With clear leadership and support from the Senior Management Team, we ensure that we set and review our organisational objectives through our Strategic Plans and management review processes. We provide resources and training to enable employees to perform to the highest standards in meeting the needs of our donors, clients and young people, and in achieving our charitable objectives.

All employees are expected to recognise how their work affects the organisation's performance and are encouraged to find opportunities to improve client, donors and young people's satisfaction and the Quality Management System itself.

Martin Davidson, Chief Executive